

Advisory Wire

REFERENCE NO: AW700-44-0758

INFORMATION
TYPE:

Maintenance
Operational

ATA: 44-11

EFFECTIVITY:

Global 7500 aircraft (70006 – 79999)

**SUBJECT: Nicetouch Cabin Management
System (CMS) – niceview
Moving Map Application**

1. INTRODUCTION:

This Advisory Wire (AW) is to inform operators of a condition that has been identified on the Lufthansa Technik (LHT) Nicetouch Cabin Management System (CMS) - niceview Moving Map Application.

2. DESCRIPTION:

The LHT moving map feature, also called niceview offers authentic satellite maps and several flight views with flight information, terrain and points of interests. The niceview moving map application is mainly hosted in the Media Center Unit (MCU) #2 or, depending on aircraft-specific cabin configuration, in the MCU #3.

Some operators have recently reported a condition when the moving map flight information data (altitude, heading, outside temperature, aircraft location) stops refreshing and thus keeps displaying the same information.

3. ACTION:

Should the moving map flight information data become frozen, as an immediate workaround, verify that there is no MCU #2 or #3 fault posted on the Galley Control Panel (GCP):

- If there is an MCU fault, follow instructions provided by the Fault Message Center (FMC).
- If there is no MCU fault, from the GCP POWER CMS page, cycle the Solid-State Power Controller (SSPC) switch of MEDIA CTR UNIT #2 or #3 (whichever is applicable) to recover the full functionality of the niceview application.

This condition has been fixed in the Configuration Server Data Base (CSDB) software update from template revision 10.

Should you have any queries or require additional information please contact your Field Service Representative (FSR) or the Customer Response Center (CRC) team 24/7.